



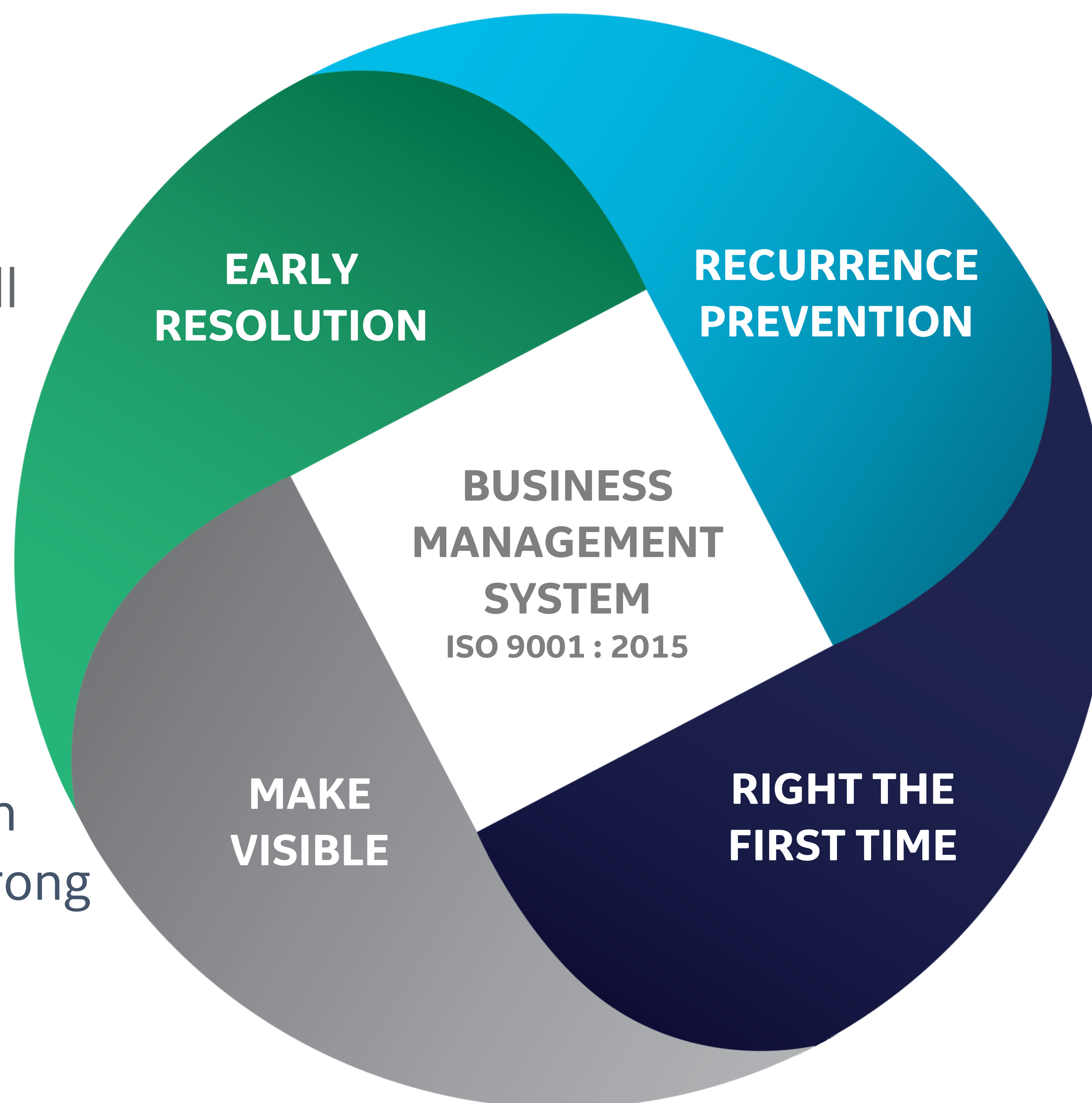
# QUALITY IS EVERYONE'S RESPONSIBILITY. IN ALL FUNCTIONS - IN THE OFFICE, IN THE FACTORY, IN THE FIELD.

## Protect our customers

- Create a Quality Wall
- Solve the problem

## Stop the Work

- Raise your hand when you see something wrong
- Capture defects



## Do not generate the same problem

- Get to the root cause
- Learn from past lessons

## Prevent the problem from happening

- Adopt a risk prevention mindset
- Implement mistake proofing
- Use Design & Process Failure Mode and Effect Analysis

Grid Solutions has zero tolerance for defects and pursues the elimination of waste by applying our Quality and Continuous Improvement culture to increase customer value.

We satisfy applicable requirements.

We understand and meet external and internal customer expectations.

### Philippe Piron

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